

Terms & Conditions

Xperia™ 5, 1, 10 or L3: Sony PlayStation VR starter pack or Sony PlayStation 4 (500GB) with 2 controllers and 12 months free PlayStation Plus membership ("Offer")

In addition to the Offer terms and conditions set out below and the Sony Legal Notice including User Terms and Privacy Notice available at www.sonymobile.com/global-en/legal/, you hereby accept and agree that the rules below may apply without limitation to the Offer and your use of this website. In addition, any instructions on how to enter this Offer form part of these terms and conditions.

Promoter: EE. Note that Sony Mobile Communications AB is merely the fulfilment partners working on behalf of EE.

Promotion Period: Starts 00:00:00 01/10/19 and ends 23:59:59 04/11/19 or while stocks last.

1. This Offer is open to residents of the United Kingdom, aged 18 and over only, not employees or their immediate families of the Promoter, its agents, or anyone professionally connected to the Offer. Purchase and Internet access required. Keep receipt or online confirmation.
2. The bundles available to be claimed as part of this Offer are either a Sony PlayStation VR starter pack including VR headset, camera and VR worlds ("VR Starter Pack") or a Sony PlayStation 4 (500GB) with two controllers and 12 months free PlayStation Plus membership subject to terms below ("PlayStation 4 Bundle"). VR Starter Pack and PlayStation 4 Bundles are subject to availability, until stocks last.
3. To participate in this Offer you (hereinafter "you" or the "Participant") need to purchase an Xperia™ 5, 1, 10 or L3 with a 10GB or greater pay monthly plan from EE direct sales channels which include any EE store, www.EE.co.uk or through EE telesales, on and between 1/10/19 and 4/11/19 during the Promotion Period (each a "Qualifying Device").
4. Having purchased the Qualifying Device during the Promotion Period, you will be entitled to claim **either** a VR Starter Pack **or** PlayStation 4 Bundle in accordance with these terms and conditions.
5. To claim, go to www.claimyourgift.co.uk between 14/10/19 and 16/12/19 ("Redemption Period"), then (i) select either (a) the VR Starter Pack **or** (b) PlayStation 4 Bundle; (ii) upload proof of purchase to demonstrate your pre-order of a Qualifying Device (for in store purchases this will be in the form of an original itemised till receipt or order confirmation showing purchase of the Qualifying Device and dated within the Promotional Period; for online orders this will be in the form of a either email/online confirmation for online purchases or delivery note); and (iii) enter your name, address and email address details along with your Qualifying Device's IMEI number (access this by entering *#06# into your new Xperia™ handset keypad), and your mobile number (each a "Claim").
6. Claims during the Redemption Period can only be made while stocks last.
7. There is a 14 day cooling off period, to check and verify your Claim. If you return your Qualifying Device because of a change of mind during this 14 day period, your Claim will be invalidated and you will not be entitled to claim or receive a VR Headset or PlayStation 4 bundle under this Offer.
8. Your VR Starter Pack or PlayStation 4 Bundle will be sent to the postal address provided as part of your Claim. Your VR Starter Pack or PlayStation 4 bundle will be dispatched within 28 days of your Claim being verified. (See terms 21-23 for conditions relating to

the distribution and redemption of the 12 months free PlayStation Plus membership forming part of the PlayStation 4 Bundle).

9. You are only eligible to claim one VR Starter Pack or PlayStation 4 Bundle one per Qualifying Device.
10. If there are any discrepancies between the purchase information and information provided by you in your Claim, a member of the customer service team will contact you within 30 days of your Claim being submitted online, and they may ask for proof of purchase to be provided, a member of the customer service team will contact you within 28 days of your claim being submitted online who may ask for proof of purchase to be provided for a second time.
11. If you are required to provide proof of purchase it is acceptable to provide a photocopy.
12. Any queries regarding the delivery of your VR Headset or PlayStation 4 bundle please contact us at:customerservice@kondor.co.uk or call 01425 284000
13. The Promoter accepts no responsibility for claims that are misdirected, lost, delayed, damaged or corrupted whether due to technical difficulties affecting electronic communication or any other reason.
14. EE terms apply when purchasing a Qualifying Device, please visit ee.co.uk for further details of the applicable terms.
15. Owing to circumstances outside the reasonable control of the Promoter, and only where circumstances make this unavoidable, the Promoter reserves the right to withdraw or amend the Offer at any time but will use all endeavours to minimise the effect to the consumer in order to avoid disappointment.
16. Neither the VR Starter Pack nor PlayStation 4 Bundle can be exchanged and there is no cash or other reward available, except owing to circumstances outside the reasonable control of the Promoter, the Promoter reserves the right to substitute either the VR Starter Pack or PlayStation 4 Bundle for a suitable alternative of equal or greater value.
17. You are responsible for any costs or expenses incurred as a result of participation in the Offer (including without limitation the purchase of a Qualifying Device), costs for claiming the VR Starter Pack or PlayStation 4 Bundle including accessing the internet if applicable. Costs to participate in the Offer via the internet may vary so please check with your local service provider for current charges.
18. No responsibility will be accepted by the Promoter for claims the VR Starter Pack or PlayStation 4 Bundle provided under this Offer were lost, delayed, misdirected, damaged, or undelivered, whether due to technical difficulties affecting electronic communication or any other reason. All cases of VR Starter Pack or PlayStation 4 Bundles being damaged must be reported to the Promoter within 24 hours.
19. VR Starter Pack and in particular the headset is not for use by children under the age of 12. PS4™ Vertical Stand sold separately
20. The VR Starter Pack or PlayStation 4 Bundle are supplied with a warranty from the manufacturer. It is your responsibility to contact the manufacturer or visit the manufacturer's website in order to register your VR Starter Pack or PlayStation 4 Bundle for the full manufacturer's warranty. No other warranty is provided.
21. 12 months free PlayStation Plus membership forming part of the PlayStation 4 bundles shall be claimed through the redemption of a voucher code ("Voucher Code"). Following verification of your Claim as set out in 8, Voucher Codes will be sent to the email address provided in your Claim for the PlayStation 4 Bundle. To redeem a Voucher Code, you will need: (i) the specified hardware; (ii) a Sony Entertainment Network ("SEN") (previously known as PlayStation®Network) account; and (iii) internet services (e.g. broadband, wifi or mobile internet, depending on your Sony platform).
22. To open a SEN account, you must be at least 18 years old and must accept the SEN Terms of Service and User Agreement and Privacy Policy, both available at eu.playstation.com/legal. If you are under 18 years old, your parent or legal guardian

must open a SEN master account and create a sub-account for you. You need to be 7 or over to have a sub-account.

23. Voucher Codes that are the subject of your Claim are issued by Sony Network Entertainment Europe Limited of 10 Great Marlborough Street, London, W1F 7LP, United Kingdom (Company Reg. no 6020283).
24. Voucher Codes will not be replaced if lost, damaged, stolen or otherwise used without your permission. Sony Network Entertainment Europe Limited reserve the right to terminate or suspend user accounts and request alternative forms of payment, as well as take all actions necessary to protect our interests, if a Voucher Code is fraudulently obtained and used on SEN or to pay for services from PlayStation®Store, SEN Store, Video Unlimited and Music Unlimited ("Services"). If your SEN account is terminated or suspended for these reasons, you may lose any unused SEN wallet funds and/or access to any outstanding time left of your 12 month PlayStation Plus membership.
25. Certain content available via your 12 month PlayStation Plus membership and Voucher Code may have specific additional restrictions, such as age ratings and usage rights. Children may not be able to access content rated higher than their age.
26. Credit/debit card details required for redeeming the Voucher Code and claiming your 12 month PlayStation Plus membership. At the end of your 12 month PlayStation Plus membership, if you do not take any action, your PlayStation Plus membership will automatically renew to a one-month paid membership in accordance with the SEN Terms of Service and User Agreement and you will be charged £6.99 (or the then current fee) from funds in your SEN wallet. If your SEN wallet does not have sufficient funds, the credit/debit card connected to your SEN wallet will be charged for the remaining balance. Please visit the FAQ Page at <http://uk.playstation.com/psn/support> to learn more about how to cancel your subscription. You may cancel your PlayStation Plus 12 month membership at any time. Full terms and conditions can be found in the SEN Terms of Service and User Agreement at eu.playstation.com/legal.
27. Any personal information, including, without limitation, your name, age, address (including postcode), mobile phone number and/or email address will be used solely in connection with this Offer and will not be disclosed to any third party except for the purpose of this Offer (including subsequent promotions as stated in these Terms and Conditions) or fulfilling the VR Headset or PlayStation 4 bundle where applicable. The Sony Privacy Notice displayed at <http://www.sonymobile.com/global-en/legal/> under "Privacy" applies to any processing of data performed in connection herewith.
28. The Promoter will not be responsible for any failed connection by your attempt to access the website required for entry for whatever reason.
29. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the prize/gift, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
30. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
31. These terms and conditions shall be governed by and construed in accordance with the laws of England and subject to the exclusive jurisdiction of the courts of England and Wales.