



EE 4GEE AND 5GEE HOME PAY MONTHLY PLAN TERMS AND PRICE GUIDE

Available from 10 April 2024

PLAN TERMS

Choose from a 4GEE Home or 5GEE Home Plan, see our Price Guide at page 4 for details of your inclusive allowances.

You'll have to pass our standard credit check and promise to stay with us for the minimum term outlined in the Price Guide below.

Your monthly payment is for using mobile internet on your device. Your inclusive data allowance is for use when in the UK only.

Plans are for mobile internet use only. You will need to purchase a monthly calling-add-on to make calls using your device on this plan.

Plans for use in fixed location only. A compatible laptop/tablet (which you may need to buy) and coverage required.

Plans are subject to your acceptance of our standard terms and conditions for pay monthly services. We monitor use in accordance with those terms. The terms state that you can't use these plans to sell access to our network to anyone else. They are also not to be used for anything unlawful or to send nuisance communications. Remember, we're free to decide that other types of use may also be breaking this term. If you do break this term, we'll contact you and ask you to stop and if you don't then we may disconnect your SIM card from our network.

DATA USE IN UK

You'll need 4G or 5G coverage to use mobile internet on your device plus a compatible device. You'll need to be in range of our base stations: to use our 4G network you need to be within a 4G-enabled area and to use 5G you need to be within a 5G-enabled area. You must have a 5G compatible device to access 5G. You can and should check expected coverage via our coverage maps at ee.co.uk/coverage. Your device may not be compatible with other UK networks or networks outside the UK. Whether you're on 4G or 5G, coverage will vary depending on your location, the number of people on the network and other factors such as weather and geography. In some very limited circumstances right at the edge the 5G-enabled area and when you are indoors, your device may show you're connected to the 5G network when you're not. You'll still receive our best available speed at this location.

Each plan gives you a data allowance to use each month. We'll let you know by text message when your data is running low (when 80% of your allowance is used up) and when it has run out. Depending on the capability of your device, you can use mobile internet on your device to make internet phone calls ('VoIP') use your device as a modem ('tethering') and device for peer to peer file sharing. If you are on a plan with a capped data allowance (i.e. not an unlimited data plan), we won't charge you any more if you reach your monthly data allowance, but you'll need to buy one of our data add-ons which will allow you to use the internet until your next bill date.

SPEEDS

Our 4GEE Home Plans give you access to either maximum speeds 30Mbps or to uncapped speeds depending on which plan you take. See the price guide on page 4 for more details.

Our 5GEE Home Plans gives you access to uncapped speeds. You can check your coverage at ee.co.uk/coverage.

Where average speeds are quoted for 4G and/or 5G, these are the median download speed from all tests carried out by Rootmetrics across the UK in its most recent reporting period. Your actual speed will be dependent on your plan, location, time of day, the position of the router within your home and the number of connected devices. The more devices you have connected to your router at the same time, the slower your internet connection will be.

Unlimited Plans

Unlimited Plans are for personal, non-commercial use only. We will consider usage above 1000GB/month to be non-personal use and have the right to apply traffic management controls to deprioritise your mobile traffic during busy periods or to move you to a business plan.

PLAN PRICE GUIDE

For new and upgrading customers from 10 April 2022. This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

The monthly plan price shown will increase by £1.50 on 31 March each year, and out of bundle charges will increase by 5%. See ee.co.uk/prices-explained for details. Please note the cost of other services you take from us may increase or decrease while you are an EE Customer To check your current monthly price plan charge just check your latest bill or the EE App.

18 Month Plans					
Monthly cost (Inc. VAT)	4GEE Plans			5GEE Plans	
		£35.00	£45.00	£50.00	£45.00
Data	100GB Maximum speeds 30Mb/s	300GB Uncapped speeds	Unlimited Uncapped speeds	500GB Uncapped speeds	Unlimited Uncapped speeds

30 Day Plans			
Monthly cost (Inc. VAT)	4GEE Plans		
		£35.00	£45.00
Data	100GB Maximum speeds 30Mb/s	300GB Uncapped speeds	Unlimited Uncapped speeds

POINTS TO NOTE

- When you join an EE pay monthly plan, you should be sent your first bill within two weeks of becoming a customer. Your first month's charge will be proportionate to the number of days from your date of joining to the end date of your bill
- Total amounts on your bill are rounded to two decimal places, so the value may be a penny higher or lower.