



# NHS WORKER BENEFITS

Version 2

Date 16 June 2023

### **NHS Workers Pay Monthly Benefits:**

NHS Pay Monthly benefits are available to eligible current NHS employees joining EE as a new customer on a consumer pay monthly plan or be an existing EE customer on a consumer pay monthly plan that is eligible for upgrade.

You must apply using the Perk portal at [ee.co.uk/perk](http://ee.co.uk/perk) using a valid NHS email address or valid NHS photo ID.

Our standard Network Terms and Pay Monthly Plan terms apply.

### **Data offer**

If you have a capped data allowance (i.e. not an unlimited data plan) once you have used up your monthly data allowance you will still be able to access the internet at a capped speed of 2Mbps.

You will regain access to our fastest speeds upon:

- (1) renewal of your monthly plan allowance,
- (2) by buying one of our data add-ons, or
- (3) If you are gifted data by someone else in your family account.

Once the data add-on or gifted data runs out, you will return to the capped speed unless your monthly plan allowance has renewed.

Your Data Gifting allowance remains as per your plan allowance. This data offer does not form part of your plan and any change to this offer does not entitle you to cancel your agreement with us for mobile network services.

If you are on an unlimited plan, you are not eligible for a discount or credit instead of this offer.

### **Friends & Family Discount**

You can get a 20% discount on selected Pay Monthly Price plans.

There are 5 discounts available, either for you and up to 4 friends or family members, or if you don't use it yourself, for 5 friends or family members.

The discount only available to new and upgrading customers taking a 24 month Pay Monthly handset, SIM or Mobile Broadband plan. If you currently have a handset plan you cannot upgrade to a SIM plan to get this discount.

The discount will only be applied if you use the code provided and you sign up via [ee.co.uk](http://ee.co.uk).

The discount is applied to the monthly plan price only. After the minimum term your price plan's monthly recurring charge will revert to the usual pre-discount price, unless you upgrade again using a new EE Perk code.

The discount not available on plans that include an annual upgrade or upgrade anytime benefit. The discount cannot be used in conjunction with any other offer or discount. It is not available with Family & Friends, 10% Multi-line, early upgrade discount or any wearable device plans.

### **Priority Repairs**

If your phone breaks we'll fast track it to our repair centre where it'll be fixed in 7 days, instead of the usual 15.

Usual repairs terms apply, see [ee.co.uk/terms](http://ee.co.uk/terms)